



LIMITED LIFETIME WARRANTY VINYL AND ALUMINUM WINDOWS AND PATIO DOORS

Basic Warranty

Each HomeRite Vinyl and Aluminum Replacement window and door will be free from defects in materials or workmanship that substantially impair operation or performance in the building in which they are originally installed for the applicable period below.

Lifetime Parts and Frame Warranty

HomeRite will provide the original owner a Lifetime Warranty on all frame materials, mechanical parts (locks, latches, balances), and non-glass components. Insulated glass panels are warranted for 20 years from date of purchase. Window and door screens will be warranted for 1 year from date of purchase.

2 Year Labor Coverage

HomeRite will provide all necessary labor to correct any item covered by this warranty for the first 2 years of ownership. HomeRite, at no charge, will repair or replace at its option, any window or door proven to be defective.

Transferable

This Limited Lifetime Warranty is transferable by the original owner to subsequent owners for up to 20 years from date of purchase. HomeRite must receive written notice of transfer within three days of transfer date.

Laminated/Painted Products

Any product that has a laminated or painted surface (interior or exterior) applied by HomeRite is warranted against peeling, blistering, and excessive ultraviolet discoloration for a period of ten years. If such defects occur, HomeRite will, at its option, either repair or replace the defective product. However, upon repair or replacement, the manufacturer cannot guarantee an identical color match to other window/door products in the home due to the normal effects of weathering on the finish over time. Use of any abrasive cleansers will damage the surface and will limit the rights to this warranty.

How to Request Assistance

If you have a problem with your HomeRite product, use the contact information below:

Local Contact:

Mail: HomeRite Windows and Doors
4801 Executive Park Court
Jacksonville, FL 32216
Phone: 904-296-2515

National Contact:

HomeRite Window and Door Warranty
P.O. Box 370
Gratz, PA 17030
Phone: (800) 949-3818

What We Will Do

HomeRite will acknowledge receipt of your claim (generally within three business days), investigate your claim and take appropriate action (generally within 30 days after notification). If the product does not have a defect covered by the warranty, HomeRite may charge an inspection fee for any onsite inspection that is required or that you request. Because manufacturing materials, techniques, and model series can change, replacement part(s) may not be an aesthetic match to the original. If repair is not practicable and replacement is not reasonably available, then HomeRite in its discretion, may choose to refund the purchase price of the affected unit. In no event shall HomeRite's liability hereunder exceed the purchase price of the affected products. HomeRite shall have no obligation whatsoever unless you make a request under this warranty during the warranty period, and upon receipt HomeRite shall have the right to perform under this warranty.

Special Conditions

Replaced or repaired products are covered for the balance of the original warranty period only. This warranty does not include repainting/refinishing or materials. Window and door screens are warranted for one year after the manufacturing date only. Loss of functionality of hardware (except as provided below for stainless steel hardware) in highly corrosive environments, which includes any dwelling located within two miles of salt water, is excluded from warranty coverage. HomeRite reserves the right to refund the purchase price in lieu of repair or replacement as stated herein. Laminated glass (whether insulated or non-insulated) is warranted for a period of five years after date of purchase only. The warranty for any HomeRite StormRite products is modified by the StormRite Warranty Rider, a copy is furnished with StormRite products.

Additional Features

This warranty covers only defects in material or workmanship of HomeRite products. Without limitation, HomeRite is not liable for defects, conditions, or damage related to:

- Normal wear and tear, natural weathering of surfaces and/or hardware finishes (i.e. corrosion).
- HomeRite will replace at no charge (under terms of warranty) stainless steel hardware that loses functionality in highly corrosive environments within one year after the date of product purchase. Note that stainless steel hardware must be ordered on the original product purchase for the coverage to apply.
- Glass breakage, failure due to misuse or abuse, and damage caused by failure to provide maintenance, by alteration or modification to the window. Alterations and/or modifications include, but are not limited to reinstallation, tints and/or films applied by others, paint finishes applied by others, and installation of security systems.
- Any cause beyond HomeRite's control, such as fire, flood, earthquake, other natural causes or criminal acts.
- Installation that is not in conformance with HomeRite's recommended installation procedures or good building practices: or damage related to water and/or air infiltration as a result of defects or limitations in building design or construction (without limitation, damage resulting from engineered drainage systems or cladding systems that do not manage and drain incidental water or water forward of the mounting flange), and/or installation that is not in compliance with local building codes.
- An application or condition that exceeds product design standards and/or certified performances specifications (including without limitation any damage or defect resulting from localized application of heat).
- Condensation: Unless due to moisture within the sealed glass units as a result of seal failure; the majority of condensation problems are related to excessive humidity levels in a structure. Condensation on exposed surfaces is not covered by this warranty.
- Any building that has been moved (after completion of construction), put under excessive strain or subjected to settling.
- Failure or absence of perimeter caulking used to seal frames or trim packages against water or air penetration (caulk is not part of the product and is a maintenance responsibility of the building owner).
- Inadequate maintenance, use only mild soap or diluted detergent to restore vinyl color which can be affected by environmental conditions. Glass surface should be cleansed only with approved solutions. HomeRite makes no claims or warranty relative to the percentage of fill of inert gases (Argon, Krypton, etc.) in any insulated glass units, or the performance of any low emissivity coating over time.

Special care should be used to remove a sash or glass from a window or door. Follow installation instructions closely!

Commercial (and all non-owner occupied and multifamily residences):

For commercial buildings, multi-family dwellings, apartments, and other types of buildings that share more than two common walls, the warranty applies to frame materials, mechanical parts and non-glass components and is effective for ten years following the product purchase date. Insulated glass and other components are warranted for ten years.

Important Legal Information

HomeRite Windows and Doors, Inc. SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES, REGARDLESS OF THE NATURE OF THE CLAIM OR WHETHER OR NOT OCCASIONED BY HOMERITE'S NEGLIGENCE, IN NO EVENT SHALL THE LIABILITY OF HOMERITE EXCEED THE PURCHASE PRICE AFFECTED PRODUCTS. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. Some states do not allow limitations on how long an implied warranty lasts, so any limitation herein on the time period of an implied warranty may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

This warranty shall not be extended, altered, or varied except by a written instrument signed by HomeRite Windows and Doors, Inc. This warranty is effective for all HomeRite branded replacement products manufactured on or after 10/1/2020. This warranty together with the HomeRite product specification sheet and installation instructions for the specific product set out the entire liability of HomeRite with regard to the product. The HomeRite product specification sheet and installation instructions contain important information related to the HomeRite products. If these materials have not been provided, they should be obtained from your distributor, by writing to the address above or by visiting www.homeritejacksonville.com.

Effective 10/01/2020